softlogic LIFE

ENVIRONMENTAL, SOCIAL AND GOVERNANCE POLICY

For Softlogic Life, sustainability means "conducting business in a way that creates enduring value for policyholders, employees, investors, and communities by responsibly managing our economic footprint (E), environmental impact (E), social relationships (S), and governance standards (G)."

THE EESG FRAMEWORK **ECONOMY · ENVIRONMENT · SOCIAL · GOVERNANCE**
Our sustainability strategy is aligned with the United Nations Sustainable Development Goals.

SUSTAINABILITY VISION

To lead a thriving, inclusive, and resilient life ecosystem where every action we take protects lives, empowers people, and sustains the planet.

SUSTAINABILITY MISSION

Nurture the well-being of people and the planet - creating sustainable value today, for a thriving life tomorrow.

OUR SUSTAINABILITY STRATEGY

Investing for a Sustainable Future	Thriving Lives and Wellbeing	A Culture of Purpose and Belonging	Integrity-Driven Governance
• Climate resilience and adaptation • Sustainable underwriting and product innovation • Decarbonisation and resource efficiency	• Customer health, financial wellbeing and inclusion • Employee health, safety, and development • Community impact and social upliftment	• Diversity, equity, and inclusion (DEI) • Employee engagement and purpose-driven leadership • Sustainable workplace practices	• ESG risk and compliance management • Stakeholder engagement and transparency • Board and leadership accountability

ESG POLICY OBJECTIVES

- Setting the policy, strategy, framework, and procedures for ESG Management.
- Aligning the Company's sustainability strategy against the United Nations Sustainable Development Goals.
- Building ESG awareness and fostering a Sustainability-first culture across the organisation.
- Applying environmental and social requirements and standards as per international best practices where relevant.
- Ensuring compliance and reporting of sustainability/ESG best practices as proposed by investors and other regulatory bodies.

ACTIVITIES WE DO NOT ENCOURAGE

We do not encourage insuring or investing in any activity, production, trade, or distribution involving the following industries and practices:

- Forced labour or child labour
- Activities or materials illegal under host country law or international conventions — ozone depleting substances, PCBs, hazardous pharmaceuticals, pesticides/herbicides or chemicals; CITES-regulated wildlife; unsustainable fishing methods
- Cross-border trade in waste and waste products, unless Basel Convention compliant
- Destruction of High Conservation Value areas
- Radioactive materials and unbounded asbestos fibres
- Pornography or prostitution
- Racist and anti-democratic media
- Weapons and ammunitions
- Alcoholic beverages
- Significant conversion or degradation of Critical Habitat
- Significant alteration, damage, or removal of any critical cultural heritage
- Relocation of Indigenous Peoples from traditional or culturally significant land

Insurance policies issued on an individual basis are excluded from this list

WHAT DOES THIS MEAN FOR ME?

- Know that it applies to you. The Policy covers all grades and levels - the Board, Senior Management, all employees and Sales Agents.
- Build ESG awareness. The Policy is on the Company intranet. Help foster a Sustainability-first culture.
- Apply the Exclusion List. We do not insure or invest in the activities it names.
- Manage E&S risk. Integrate environmental and social risk into business activities, approvals and risk management processes, and report ESG risks.
- Follow the supporting policies. HR Policy, Customer Complaint handling procedure, and the IT Policies - Access Control, Password, Computing Devices Usage and E-mail Usage.
- Apply the standards. Use environmental and social requirements and standards as per international best practices where relevant.

For Further Details: Contact the Sustainability team at **sustainability@softlogiclife.lk**